



## Shipping and Packing

The merchandise is delivered to the customer's door by courier express or the postal service. The delivery service and operations are guaranteed all over the world. The products sold by the cart are always available. The merchandise is always shipped from our headquarters at via fiorentina 42, 50063, Figline e Incisa Valdarno, Florence, Italy.

### **COURIERS AND PACKING**

For deliveries, CANTINA SORELLI SRL, makes use of the DHL courier. The products will be delivered to the address provided at time of order by the customer, who will be notified by E-mail when the product will be sent. The aim of CANTINA SORELLI SRL is that of always safeguard the product, guaranteeing a perfect preservation throughout the journey: for this reason it is applied the greatest care in packaging products, using polystyrene boxes which preserve the contents from temperature variations and accidental bumps.

Shipping is guaranteed all over the world.

THE COST OF SHIPPING depends on the weight of the products purchased; click here to view the instructions on how to automatically calculate the cost.

WE GUARANTEE FREE SHIPPING FOR MANY COUNTRIES: click on the image to view a list of free shipping destinations.

For customized shipments or for any other request please contact us at:  
[info@cantinasorelli.com](mailto:info@cantinasorelli.com)

Delivery is usually within 4 days of shipment for all destinations in Italy, excluding Calabria, the islands and all other destinations all over the world, where delivery time may take up to 6 days. Upon shipment, you will receive a confirmation e-mail containing the tracking number of the courier that allows you to verify the shipment transit status online. Orders are processed from Monday thru Friday following in the order received. To know what to do in case of a delivery failure or problems during delivery, please refer to what is stated in our Conditions of sale.